# A total commitment to claims service excellence... and to you.

At Westfield Group, our 157-year history of success was built on a solid foundation of trust, integrity and respect. Our employees share a common vision of claims service excellence through prompt, fair and professional claim service.

Our claims careers are among the best in the industry, with competitive wages and an outstanding work/life balance suite of benefits. Our attractive headquarters office is located less than hour from Cleveland, Ohio, and service offices are located in 19 states and growing.

Visit www.westfieldgrp.com to learn more about us and our claims opportunities. EOE.



### **CLAIMS ROAD ADVISOR, RBC INSURANCE**

Location: Edmonton, Calgary, Ottawa, and Toronto

**RBC Insurance** is one of Canada's leading insurance providers, bringing Creditor, Life, Health, Travel, Home, Auto and Reinsurance products and services to more than 5 million North American customers.

The person(s) selected will conduct scene investigations, and settlement of assigned auto and property claims. The position involves direct personal contact with customers. Use of estimating software, inspections, and estimates will be required.

#### **Education & Skills**

- · College diploma or University degree preferred.
- Minimum 5 years of previous experience in auto and property claims.
- · Minimum 2 years of prior field work
- Superior skills in time management, organization, negotiation, and decision-making abilities.
- Valid Driver's License with good driving record required (Driver's Abstract required).



® Registered trademark of Royal Bank of Canada

# UNIT MANAGER - CLAIMS ROAD OPERATIONS, RBC INSURANCE

Location: Toronto Area

**RBC Insurance** is one of Canada's leading insurance providers, bringing Creditor, Life, Health, Travel, Home, Auto and Reinsurance products and services to more than 5 million North American customers.

The successful candidate will provide guidance on Home and Auto claims in relation to coverage, estimates, investigations, statements, strategy and knowledge as required moving the file towards resolution.

#### **Education & Skills**

- College diploma or University degree (Business or Insurance-related field preferred).
   A combination of related education and experience will be considered.
- Minimum 5 years of previous experience in a property and casualty insurance claims environment, with 2 years+ prior management.
- Proven negotiating, effective conflict management, and sound decision-making skills.



Registered trademark of Royal Bank of Canada

# **Superior Settlements**,

a structured settlement consulting firm, is looking for awesome adjusters who may be interested in a sales career in structured settlements. If you want to use your casualty claims expertise in a sales role, consider applying for a position as a Structured Settlement Producer. The person selected will focus on new business production with insurance carriers and attorneys.

# We offer:

- · Work from home
- · Salary plus commission
- Expense reimbursement
- Top annuity carriers
- · Complete "back office" support team

If interested, please send a resume to belindadarr@westfieldgrp.com and reference *Claims Education Magazine*.



# **Liability Team Manager**

Location: Orlando, FL, Position ID#: 7723

Zurich is a leading commercial propertycasualty insurance provider serving the large global corporate, middle market and small business sectors in North America.

Responsibilities: Will review the management and investigation of liability claims, determine liability, and review coverage with claims adjusters.

The qualified candidate will possess: 8-10 years of general liability experience; 5-plus years of managerial experience; Bachelors degree preferred; Strong customer service & organizational skills; Ability to work on own & strong leadership skills are essential.

To apply visit our Career Center at www.zurichna.com and search for Position ID: 7723. All qualifying candidates will be subject to a complete background check. An EEO/AA Employer, in North America, Zurich supports a diverse workforce.



# AT A CROSSROADS WITH YOUR CLAIMS CAREER?

Haig & Lewin, a premier multi-line independent adjusting, investigation and appraising company, is continuing our expansion throughout California.

We're seeking detail-oriented, organized, motivated and enthusiastic additions to our staff. While our positions are all field positions, our electronic claim file processing system eliminates a commute to a central office.

If you are at a crossroads in your career and thinking about a field position with our growing company, fax your resume to (888) 323-9888 or e-mail it to info@haig-lewin.com for consideration. EOE

HAIG & LEWIN
INVESTIGATORS • ADJUSTERS

www.haig-lewin.com

19