

# Streaming Video Making Its Way into Company Training Programs

The Exceptional Claims Customer Service and Negotiations for the Claims Professional continue to gain popularity with companies looking for convenient, inexpensive, yet meaningful claims training.

GeoVera Specialty Insurance purchased the Customer Service program for its claims staff in Fairfield, CA.

West Bend Mutual Insurance in West Bend, WI has been having their claims handlers complete the Negotiations course.

Unitrin Services Group continues to utilize the Customer Service video courses for its claims handlers in both Florida and Texas.



# 5th Annual Claims Education Conference Registration Brochure Now Available

For those folks who did not receive the full conference registration brochure in the mail, the full PDF version is available for download at [www.ClaimsEducationConference.com](http://www.ClaimsEducationConference.com). Or call 952-928-4642 anytime for a hardcopy to be mailed to you.