

Laura Stengl, SCLA President and Lisa Schorfheide of Berkley Environmental cool off with some ice cream



Christal Beard of Kentucky Farm Bureau shows off her daiquiri for the camera





Kathleen McElwain and Jennie Younkin of the State of Montana Risk Management try the King Cake, a classic New Orleans treat



Daniel Patterson, Ryan Montilliano and Ryan Almiranez of First Insurance Company of Hawaii at the AEI Designation Conferment Ceremony

Wednesday afternoon featured the AEI Designation Conferment where over 30 designees received their awards as friends and family looked on. Shawn Phillips was the winner of this year's Distinguished SCLA Award.



Jacob Burgess of Central Mutual Insurance and his guest Kayrin Burgess at the AEI Designation Conferment Ceremony



Shawn Phillips and Todd Davis of Allied Universal



Kristl and Daniel Patterson at the AEI Designation Conferment Ceremony



Alice Curley of Utica National Insurance Group and her guest, Jake Cote



Doug Stokes of Erie Insurance and Laura Stengl, SCLA President



Sarah Hudson of USAA; Laura Stengl, SCLA President; Distinguished SCLA Award Winner Shawn Phillips; Kathy Crane of University of Oklahoma; and Corinn McBride of American Educational Institute.



Jonathan Jones of Utica National Insurance Group and his guest, Roberto Beltran



Participants enjoyed cooking a New Orleans style meal at the New Orleans School of Cooking



A haunted cemetery stop during the Ghost Tour



The tour guide for the haunted ghost tour dressed the part



One of the beautiful cocktails served at Emeril's

Among the classroom learning and the celebration of new designees, there was also time for venturing out and experiencing all that New Orleans has to offer. On Wednesday evening of the conference, there was a group dinner at Emeril's in the Warehouse District.

On Thursday afternoon, guests of the conference could choose to sign up for one of the organized activity offerings. Activities offered included an Airboat tour in the swamps of Louisiana, a walking tour of the Garden District, cooking (and eating!) at the New Orleans School of Cooking, and an electric bicycle tour of New Orleans. There was also an evening dinner jazz cruise, and for a few brave souls, a bus tour to some of the most haunted spots in New Orleans. On Friday afternoon a few attendees were able to take an afternoon tour of Oak Alley Plantation.

It was nice to finally be back together in person and attendees took advantage of the networking offered in the exhibit hall and during the conference. We'd like to thank all of our exhibitors from the 17th Annual Claims Education Conference:

> American Educational Institute Denise W. Wrenn and Associates DONAN Grindley Williams Engineering InspectionConnection International Insurance Institute, Inc. Kubicki Draper Latitude Subrogation Services Matthiesen, Wickert and Lehrer, S.C. Sedgwick



Katherine Ropp, Morgan Woll, Dale Sabo and Todd Ulrich of Erie Insurance in the exhibit hall



Stacey Glick and Dan Sanders of Grindley Williams chat with Jeremy Catlin of Hiscox



Lea Hacker of Federated Mutual Insurance Company and her guest, Donald Hacker



Ramy Ng and Deborah Robinson of Island Insurance



Sarah Udell, Tiffany Floyd and Teresa Euziere of Apollo MGA in the exhibit hall





Denise Wrenn and Barbara Gaynor of Denise W. Wrenn and Associates sign Hope Remetta's exhibitor prize drawing card



Jon Coscia and Jim Wilds of Latitude Subrogation Services



Beth Crosa of Peter J. Crosa & Co. and her guest, Brian Burns



Ben Ebling of Latitude Subrogation Services talks with Scott Spence and Debra Vasek of Texas Municipal League Intergovernmental Risk Pool



Jamie Breen of Matthiesen, Wickert & Lehrer, S.C. chats with Samantha Zamora and Valentina Ramirez of Tower Hill Insurance

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AEI Booth



Terrence Nowak of Markel Service, Incorporated listens intently during a breakout session



Carl Van



Kevin Woolfolk of Wilber Group enjoying the lunch presentation



Dale Sabo of Erie Insurance picks up a daiquiri to share



Mike Kallfelz of Wayne Cooperative Insurance visits the DONAN booth