

Claims Education emagazine

 INTERNATIONAL INSURANCE INSTITUTE

TRAINING || TALK

FEATURE || STORY

Greetings Claims Education Magazine readers. We hope that all of you are enjoying these last few weeks of summer before we head into my favorite season – Football season! In this issue our featured story is about the return of the Claims Education Conference. Due to the pandemic, we had to cancel both our 2020 and 2021 Claims Education Conferences. We were happy to be able to get together in person for our 2022 Claims Education Conference held May 10-13 at the Hilton New Orleans Riverside. It was uplifting to reconnect with old friends and make new ones as well. It certainly has been a difficult couple of years and we were grateful to be able to network, learn and share ideas, in person, once again. In case you missed it this year, our 2023 Claims Education Conference will be held May 2-5, at the Hilton New Orleans Riverside. As an added bonus, the second weekend of the world-famous New Orleans Jazz Fest takes place the weekend right after our conference, so come for the claims training, and stay for the Jazz!

As always, International Insurance Institute welcomes your contributions to the CEM and we encourage you to contact Lisa Ferrier at lisa@insuranceinstitute.com for any input. Please feel free to direct any questions, feedback, articles, claims success stories, and/ or even topics that you would like to see discussed in the magazine. ■



Carl Van
President and
CEO International Insurance Institute

SUCCESSFUL CLAIMS EDUCATION CONFERENCE HELD IN NEW ORLEANS

Claims professionals and their guests gathered for the 17th Annual Claims Education Conference held in New Orleans May 10-13 at the Hilton New Orleans Riverside. Presented by the American Educational Institute (AEI), the International Insurance Institute, Inc. and the Society of Claim Law Associates, this is the 4th year the conference was held in the Big Easy.



Jessica Lederman, Katrina Atchley Arbogast, Lori Villegas, Becky Vallari, and Candice Tibesar of Great West Casualty