

15TH ANNUAL CLAIMS EDUCATION CONFERENCE POSTPONED DUE TO COVID-19

International Insurance Institute, Inc. and the American Educational Institute made the decision to postpone the 15th Annual Claims Education Conference due to the coronavirus pandemic. The conference will be held May 11-14, 2021 at the Hilton New Orleans Riverside.

“It is unfortunate, but definitely the right thing to do,” says Carl Van, President and CEO of International Insurance Institute, Inc. “We’re going to bring back the same speakers and topics in 2021 so that our attendees will still get the amazing content we had lined up for 2020,” he explains.

“The Claims Education Conference is such an important educational event. It provides claims professionals the latest industry developments and current topics; American Educational Institute (AEI), along with our conference partners, work tirelessly all year in developing the best program possible. We thank everyone involved with this conference, our partners, attendees and sponsors, for their support and look forward to working together with everyone again getting

ready for next year’s event. Rest assured between now and the 2021 conference AEI will continue our goal of increasing professionalism in the insurance industry by providing effective claims law programs,” says Amy Koernig, President of American Educational Institute.

In addition to the educational content and networking, the Designation Conferment will be postponed until 2021. “We would like to recognize all of the 2019-2020 designees for their hard work and dedication to their claims law education, and while we cannot celebrate your accomplishments this year in person at the Designation Conferment, we hope you can join us at the 2021 conference. Please know on behalf of the entire Society of Claim Law Associates Board of Trustees, we applaud you for all you have achieved and wish you continued success in your careers,” stated Melissa Studeny, SCLA designee and President, Society of Claim Law Associates.

We hope to see you in 2021. Until then, please stay safe and healthy! ■

CONGRATULATIONS TO THE 2020 DISTINGUISHED SCLA DESIGNEE AWARD WINNER!

TJ Roland, SCLA Gold is a Special Investigator at Sentry Insurance. “Since achieving the designation, I have found that my voice is heard more often in roundtable discussions, one on one with adjusters, and working with attorneys. The SCLA designation has absolutely allowed me to garner more respect when I’m involved with a claim. My voice is heard because of the skill set and knowledge I gained from these programs. Now, I am usually the most knowledgeable person at the table instead of the least. I’ve been able to



provide information that has assisted in handling claims that I would never have been able to provide prior to taking these courses,” according to TJ.

The Distinguished SCLA Award is a prestigious honor and many talented claims professionals were considered for this award, all of them excelling in their careers, but how TJ has used his SCLA knowledge in this work stood out. TJ will address fellow designees at the Designation Conferment Ceremony at the Claims Education Conference in New Orleans, May of 2021.

Join us in congratulating TJ! ■